

Request for confidential communications

Member information (please print)

This section must be completed with the information specific to the individual. A contact number or address is needed in case additional information or clarification is required.

Date: _____

Member ID: _____

Name: _____

Date of birth: _____

Address: _____

Telephone: _____

Email: _____

You have the right to request that Superior Vision communicate about all or part of your protected health information by alternative means or to an alternative location to avoid endangering you. We will accommodate your request if (a) it is reasonable, (b) you state clearly that failure to communicate your protected health information by the alternative means or to the alternative location could endanger you, and (c) you provide reasonable alternative means or location for communicating with you. We will not investigate the validity of you claim that failure to communication with you by the alternative means or location could endanger you. To exercise this right, please complete this form, sign and submit to:

Superior Vision – Privacy
Office P.O. Box 1416
Latham, New York 12110-1416
Fax: 1 (866) 999-4640

If you have questions, need additional information or assistance in completing your request, please contact the Superior Vision Privacy Office at 1 (800) 571-3366 or the address shown above.

Please explain why you request confidential communication about your protected health information by alternative means or to an alternative location:

I request that you communicate with me about my protected health information by the following alternative means. Please provide full information on the alternative means you want us to use:

I request that you communicate with me about my protected health information at the following alternative location. Please provide full information on the alternative location:

Signature (person requesting confidential communications): _____

Date: _____

If this form is signed by a personal representative on behalf of the individual, complete the following:

Personal representative's name (please print): _____

Description of personal representative's authority: _____

Note: Please retain a copy of this request for confidential communications for your records.